



# Australian Government

## Australian Energy Infrastructure Commissioner

### COMPLAINT FORM

Note: if you are making a complaint on behalf of someone else please fill out the form 'Complaint Form (on behalf of another party)' or contact our Office on 1800 656 395.

Today's Date:

#### COMPLAINANT CONTACT DETAILS

Your name: \_\_\_\_\_ Your telephone: \_\_\_\_\_  
Your address: \_\_\_\_\_ Your mobile: \_\_\_\_\_  
Your email: \_\_\_\_\_ Your business hours telephone: \_\_\_\_\_  
Your preferred method of contact:  Phone  Email  Post

#### COMPLAINT INFORMATION

Please indicate the type of facility that you wish to make a complaint about:

Wind farm  Solar farm  Energy storage  Hybrid project (combination of technologies)  Transmission project

What is the name of the proposed or operating project?

What is the approximate distance of the facility or infrastructure to your dwelling? (E.g. nearest operating or proposed turbine, transmission line etc.)

Please provide details of the complaint you wish to make about the facility or project:

What are the practical outcomes you are seeking in a resolution to the complaint?

Have you attempted to resolve this complaint with any other parties (e.g. developer/operator)?  Yes  No

If yes, please provide an approximate date you first contacted any other parties:

Is there any further background information that you think would assist us in handling your complaint?

#### INFORMATION SHARING CONSENT

Select if yes I/we give approval for the Office of the Australian Energy Infrastructure Commissioner to share information that I/we provide to the Office with other relevant parties for the purposes of handling my/our complaint.  
 Select if no  
Note: we may be unable to handle your complaint if we do not have your consent to share your information with relevant parties. Please contact the Office if you wish to discuss this.

#### SUBMITTING YOUR COMPLAINT

Please save this completed form and email to [aeic@aeic.gov.au](mailto:aeic@aeic.gov.au) along with any evidence or supporting documentation you may wish to provide. Further information about making a complaint can be found at <http://www.aeic.gov.au>